Use Case Specification – Print Appointment Details

Brief Description

The Administrative staff selects print option for the appointment details for home visit booking. System sends the print request to external system (printer).

Actors

1. ***Basic Flow***
   1. LOGIN BOOKING DETAILS

[Include: Login to Booking Details]

* 1. SELECT APPOINTMENT DETAILS PRINTOUT

Administrative staff indicates the appointment details printout in the system.

* 1. DISPLAY APPOINTMENT DETAILS

The system finds the appointment details for the booking number and displays it to the Administrative staff. The details will include customer name and surname, address, booking dates, costs of visits and the required deposit of 20%.

* 1. PRINT APPOINTMENT DETAILS

The Administrative staff selects the print option in the system. The system sends the appointment details for printout to the external system (printer).

* 1. CONFIRM PRINT JOB

The system prompts the user that print job was successfully sent to external system (printer). The use case instance ends.

1. ***Alternative flows***
   1. ONGOING BOOKING SESSION

At basic flow LOGIN BOOKING DETAILS, the Administrative staff is still logged in the booking (the use case Record Booking). The system generates the booking number from the booking that the Administrative staff is currently logged in. The use case resumes at basic flow SELECT APPOINTMENT DETAILS PRINTOUT.

* 1. PRINT PROCESS FAILS

At basic flow PRINT APPOINTMENT DETAILS, the system fails to establish contact with external system (printer). The system prompts the user that connection failed and that print job was not sent. The use case resumes at basic flow DISPLAY APPOINTMENT DETAILS.

* 1. QUIT

The system allows the Administrative staff to quit at any time during the use case. The use case ends.

* 1. SYSTEM DATA UNAVAILABLE

At any point in the use case, the system might fail to access the required information. The system displays the error message to the Administrative staff. The use case resumes at basic flow LOGIN BOOKING DETAILS.

Notes

N/A.

Version history

N/A.